



eifl

annual
report

2012

A world map with various countries highlighted in shades of blue and teal. The highlighted countries include Albania, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Botswana, Cambodia, Cameroon, China, Egypt, Estonia, Ethiopia, Georgia, Ghana, Kenya, Kosovo, Kyrgyzstan, Laos, Latvia, Lesotho, Lithuania, Macedonia, Malawi, Maldives, Mali, Moldova, Mongolia, Mozambique, Nepal, Nigeria, Palestine, Poland, Russia, Senegal, Serbia, Slovenia, Sudan, Swaziland, Syria, Tajikistan, Tanzania, Thailand, Uganda, Ukraine, Uzbekistan, Zambia, and Zimbabwe. The text is overlaid on the map.

EIFL works in partnership
with 47 library consortia in

Albania Armenia Azerbaijan
Belarus Bosnia & Herzegovina
Botswana Cambodia Cameroon
China Egypt Estonia Ethiopia
Georgia Ghana Kenya Kosovo
Kyrgyzstan Laos Latvia Lesotho
Lithuania Macedonia Malawi
Maldives Mali Moldova
Mongolia Mozambique
Nepal Nigeria
Palestine Poland
Russia Senegal
Serbia Slovenia
Sudan Swaziland Syria
Tajikistan Tanzania
Thailand Uganda
Ukraine Uzbekistan
Zambia
Zimbabwe

knowledge
without boundaries

EIFL also runs projects in
Algeria Bulgaria Chile
Colombia Croatia Czech Republic
Hungary Kazakhstan Mexico
Morocco Romania Slovakia
South Africa Tunisia

who we are

Established in 1999, EIFL is an international not-for-profit organization dedicated to enabling access to knowledge through libraries and library consortia in more than 60 developing and transition countries in Africa, Asia, Europe and Latin America.

THE CHALLENGE

Access to knowledge is fundamental to education and research, the improvement of lives, and the creation of human capital on which the development of societies depends.

Libraries play a key role by providing high-quality information resources and services to people. Yet factors such as the cost of commercial e-resources, legal barriers and poor technological infrastructure risk leaving many people around the world behind.

OUR APPROACH

Our unique approach is to partner with libraries organized in national library consortia – groups of libraries that share common goals – thereby reaching millions of people effectively.

OUR CORE INITIATIVES

- Access to Knowledge for Education, Learning and Research – ensuring well-resourced libraries, modern ICT infrastructure and skilled staff to provide essential support to students and scholars.
- Access to Knowledge for Sustainable Livelihoods – helping to transform people’s lives through innovative services in public libraries.

OUR ACTIVITIES

- We build capacity by organizing training events, developing tools and resources, providing up-to-date information on issues that affect access to knowledge.
- We advocate for access to knowledge nationally and internationally.
- We encourage knowledge sharing through peer-to-peer learning, best-practice case studies, our annual partner conference and cooperation between consortia.
- We incubate pilot projects for innovative library services.

OUR PROGRAMME AREAS

EIFL-Licensing

Negotiates affordable access to commercial e-resources, promotes awareness, and encourages usage.

EIFL-OA

Advocates for the adoption of open access (OA) policies and mandates, and builds capacity to launch and sustain OA repositories and journals.

EIFL-IP

Promotes national and international copyright law reform, and supports librarians to become advocates of fair access for all.

EIFL-FOSS

Encourages the use of free and open source software (FOSS) in libraries, and fosters a network of FOSS champions in our partner countries.

EIFL-PLIP

Enables and supports public libraries in the development of innovative ideas that use technology to improve people’s lives and livelihoods.

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director's report

Working in close collaboration with our network of over 60 partner and project countries, we made excellent progress in extending access to knowledge in developing and transition countries during 2012. I would like to share some of the highlights.

The EIFL-OA programme is widely acknowledged to be at the forefront of the open access (OA) movement. We were a founding member of the original Budapest Open Access Initiative. Ten years on, we were delighted to celebrate a decade of progress at BOAI10, and to contribute to new recommendations. We were also honoured that Iryna Kuchma, EIFL-OA Programme Manager, was invited to join the PLOS (Public Library of Science) International Advisory Board and the DOAJ (Directory of Open Access Journals) Advisory Board.

Negotiating affordable access to commercial e-resources and encouraging usage are key aims of the EIFL-Licensing programme. In 2012, we saved an estimated US\$215 million for libraries in our network, an increase of 23 per cent on 2011. The number of subscriptions grew by almost 50 per cent, and there were over 7 million full text downloads, an annual increase of 62 per cent.

In the global digital environment, it is more important than ever to have a legal framework that is consistent across borders. In 2012, following effective international advocacy by the EIFL-IP programme, over 55 member states of the World Intellectual Property Organization (WIPO) identified 11 topics for negotiation, and committed to work towards an international legal instrument for libraries and archives by 2014.



Rima Kupryté receiving the Hakob Meghapart Jubilee Medal for her personal and EIFL's overall contribution to the development of the Armenian library system

Through the EIFL-FOSS programme, we continue to increase awareness of free and open source software (FOSS), and to encourage implementations, through monthly webinars and by developing support materials – for example, a step-by-step guide to disability tools.

Through the EIFL-PLIP programme, we enable public libraries to offer modern innovative services to their communities. The impressive results of projects in 2012 provide additional evidence that ICT-enabled public libraries can improve people's lives and livelihoods.

Supporting the development of library consortia, and helping them to become effective and sustainable, is central to our approach, and in 2012 we celebrated the tenth birthdays of three EIFL-partner consortia – the Kyrgyzstan Library Information Consortium (KLIC), the National Electronic Information Consortium (NEICON) in Russia, and the Zimbabwe University Libraries Consortium (ZULC).

Our team also organized and/or participated in over 80 events, webinars, workshops and conferences.

I would like to thank our partners and funders for supporting our work. Together we are improving access to knowledge and effecting real change in developing and transition countries.

RIMA KUPRYTÉ

WHO BENEFITED FROM EIFL SERVICES IN 2012?

>14 million people in 47 partner countries, and many millions more in 14 project countries

>2,300 universities, colleges and research institutions

>380 national and public libraries

building strong library consortia

the EIFL approach

Our key mission is to expand access to knowledge in developing and transition countries in a cost-effective and sustainable way.

To achieve this, we support the establishment and development of strong national library consortia.

Why?

Library consortia are groups of libraries that share common goals, and that can speak with one voice to policymakers and funders. They can also share resources and activities across their member libraries, thereby reaching millions of users efficiently.

Over the last 13 years, library consortia in 47 countries in Africa, Asia and Europe (representing more than 2,600 libraries) have joined the EIFL network.

All have benefited from our consortium management training and resources, and our consultancy and support services. We also facilitate communication across our network to ensure that knowledge and experience are shared.

Three EIFL-partner consortia celebrated 10 years of achievement in 2012.

KYRGYZSTAN

Over 70 libraries are now members of the Kyrgyzstan Library Information Consortium (KLIC) and, with the support of EIFL, the consortium has made significant progress in terms of increasing access to knowledge. There has been a dramatic increase in the number of computers available in libraries, the consortium now has access to resources from 12 vendors, and an 'Open Repository of Kyrgyz Scientists' and 'Kyrgyzstan Book Memory' digital archive have been established. The consortium has also been active in the training and development of librarians.

- EIFL membership offers KLIC members an unequalled opportunity to be in touch with colleagues all around the world, a platform to share new ideas, initiatives, professional experiences and innovations, and to provide new resources and services to users. '

SANIA BATTALOVA, Vice-President, KLIC



RUSSIA

The National Electronic Information Consortium (NEICON) was established in 2002 as a small organization with a mission to unite libraries, to lead them in their work with e-resources, to educate librarians, and to improve e-information literacy in Russia. Ten years later, NEICON has over 25 staff and 851 members, signs and executes about 2,500 licences for e-resources each year, executes contracts with the Ministry of Education and Science, conducts conferences, has developed a national e-resource platform, and runs training at venues across Russia.



- NEICON has been a member of EIFL from the very beginning of its activity. We have learned a lot and got a lot from EIFL programmes, projects and people. NEICON is now a well-developed consortium, widely recognized by Russian libraries, government and world publishers. However, we still look to EIFL for guidance, and the usefulness of such collaboration cannot be overestimated. '

IRINA RAZUMOVA, Deputy Director for Research, NEICON

ZIMBABWE

The Zimbabwe University Libraries Consortium (ZULC) has achieved a great deal over the last ten years. 12 universities are now members, and 6 colleges are associate members. Together, these institutions have access to over 50 scholarly databases, which include 15,000+ electronic journals and 50,000+ e-books. ZULC organizes at least eight training workshops each year, and it has also drawn up standards for university libraries in the country.



- ZULC members have benefitted from support from EIFL in many areas – from e-resource licensing to copyright – and our consortium is stronger as a result. Being part of the EIFL network also enables us to share our knowledge and experience, and to learn from others. '

KATHY MATSIKA, ZULC

expanding access to commercial e-resources the EIFL-Licensing programme

Sustainable access to high-quality information is essential for education, research and socio-economic development. But the high cost of many commercial e-resources is a major barrier to knowledge in developing and transition countries.

Through the EIFL-Licensing programme, we negotiate with vendors on behalf of partner countries in order to achieve free or highly discounted access, plus fair terms of use.

We also work closely with library consortia to promote awareness of available e-resources, and to encourage subscriptions and usage.

In 2012, we achieved estimated savings of over US\$215 million for libraries in our network – an increase of 23 per cent on 2011 – and an average discount of more than 97 per cent.

The number of subscriptions to EIFL-licensed e-resources increased by almost 50 per cent to over 3,700. Full text downloads increased to more than 7 million, an annual increase of 62 per cent.

NEGOTIATING AFFORDABLE ACCESS TO KNOWLEDGE

Over 60 commercial e-resources from more than 25 publishers and aggregators are available to libraries in EIFL-partner countries – in many cases free of charge – as a result of our negotiations.

ACHIEVING SAVINGS AND EFFICIENCY GAINS

In 2012, our negotiations resulted in estimated savings for our library partners of over US\$215 million, and average discounts of more than 97 per cent.

Our central negotiations and licensing work also results in significant efficiency gains across the network – for example, in terms of time and legal fees.



Speed-dating with publishers, 2012 General Assembly

INCREASING AWARENESS, PARTICIPATION AND USAGE

Improving awareness of the e-resources available through the EIFL-Licensing programme, and encouraging usage, is vital to increasing access across our network of partner libraries.

We continued our effective programme of targeted and customized email campaigns throughout 2012. The number of subscriptions to EIFL-licensed resources increased by almost 50 per cent and full text downloads increased by 62 per cent to over 7 million in 2012.

HIGHLIGHTING BEST PRACTICE

Usage of commercial e-resources varies widely across the network. To highlight best practice and celebrate achievement, we announced two awards at the EIFL General Assembly in 2012.

- The Kenya Library and Information Services Consortium (KLISC) won the award (sponsored by JSTOR) for the best increase in usage of EIFL-licensed resources from 2010 to 2011, with an annual increase in downloads of over 13,000 per cent.

- The Consortium of Estonian Libraries Network (ELNET) won the award (sponsored by Burgundy Information Services) for the best sustained increase in usage of EIFL-licensed resources from 2007 to 2011.



MARIKA MELTSAS, EIFL Country Coordinator for Estonia, collecting the award on behalf of ELNET



Panel discussion on e-books led by Arnold Hirshon (Associate Provost and University Librarian, Case Western Reserve University) at the 2012 EIFL General Assembly

BUILDING CAPACITY

As a partner in the Electronic Resources Albania (ERA2012) project, we supported the local team in a wide range of areas – from gaining access to commercial e-resources and promoting awareness and usage, to the collation of usage statistics.

We also delivered three-day training workshops on licensing and consortium management as part of the ISTE Mag Tempus project in Algeria, Tunisia and Morocco.

Increasing knowledge of e-books across the network was also a key focus during the year, and we ran sessions at the 2012 EIFL General Assembly followed by a webinar.

EIFL-LICENSING: 2012 IN FIGURES

>7 million	full text downloads – an annual increase of 62%
>US\$215 million	estimated savings – an increase of 23% on 2011
>97%	average discount negotiated
>49%	annual increase in number of subscriptions
>60	e-resources from more than 25 vendors available through the EIFL-Licensing programme

EIFL-Licensing in action

NEGOTIATING FREE AND DISCOUNTED ACCESS

We have negotiated free or highly discounted access to over 60 commercial e-resources from more than 25 publishers and aggregators:

- BioOne
- Burgundy Information Services (agreement includes offers from a wide range of suppliers including Alexander Street Press, Begell House Inc., Future Science Group, Institution of Civil Engineers (ICE) Publishing, Institution of Engineering and Technology, Morgan & Claypool Publishers, NewspaperDirect, Royal Society of Chemistry (RSC) Publishing, and SPIE)
- Cambridge University Press
- ebrary
- EBSCO Publishing
- Emerald Group Publishing
- Encyclopædia Britannica®
- Gale Cengage Learning
- International Monetary Fund (IMF) Publications
- IOP Publishing
- JSTOR
- Massachusetts Medical Society
- Multi-Science Publishing
- Nature Publishing Group
- OECD Publishing
- Oxford University Press
- Palgrave Macmillan
- Project MUSE
- Royal Society Publishing
- SAGE
- Taylor & Francis
- Wiley–Blackwell

E-resources on offer through the EIFL-Licensing programme include e-journal collections, full text and bibliographic databases, e-books and reference material.

See the full list at www.eifl.net/list-of-resources

‘The IMF’s relationship with EIFL (which began in 2012) has been instrumental in our program to get our eLibrary to developing economies. The IMF eLibrary provides vital economic information to researchers, students and government, and is offered free or highly discounted to EIFL members. EIFL promoted IMF availability and we reached more than 100 new subscribers in six months.’

JEREMY CLIFT, Publisher,
International Monetary Fund



removing barriers to knowledge sharing

the EIFL-OA programme

Open access (OA) is the immediate, online, free and unrestricted availability of peer-reviewed research literature.

The EIFL-OA programme advocates nationally and internationally for the adoption of OA policies and mandates.

Building capacity is another key focus. We educate researchers, students, research managers, librarians, publishers and policy-makers about the changing scholarly communication landscape. We help to launch OA repositories and OA publishing initiatives, and to share research data and open educational resources.

In 2012, over 17,000 people in 10 countries were trained through our advocacy campaign grants. More than 33,000 people attended other training events organized by EIFL-partner consortia, and we reached more than 1,660 people in over 40 countries through webinars. Over 50 OA repositories and 800 OA journals were launched in our partner countries, and 8 institutions introduced OA policies.

INTERNATIONAL ADVOCACY

We continued to play a proactive role in international advocacy during 2012. For example:

- Ten years after taking part in the original Budapest Open Access Initiative, we contributed to new recommendations.
- With our partners, we implemented the EC-funded project OpenAIRE (OA Infrastructure for Research in Europe) and coordinated Eastern European activities in the OpenAIREplus project (2nd Generation of OA Infrastructure for Research in Europe).
- We co-hosted a workshop at the WSIS (World Summit on the Information Society) Forum.
- We contributed to an EC Report on e-infrastructures within Horizon 2020, and to UNESCO Recommendations on advancing OA in Eastern Europe.
- We were invited to join the DOAJ (Directory of Open Access Journals) Advisory Board, and the PLOS (Public Library of Science) International Advisory Group.

- Iryna Kuchma, EIFL-OA Programme Manager, co-authored a book, *Implementing OA Mandates in Europe: OpenAIRE Study on the Development of OA*.
- We played an active part in the sixth annual International OA Week, and activities took place in 30 EIFL-partner countries.



ROSEMARY OTANDO, EIFL-OA Coordinator in Kenya, launching OA Week

NATIONAL/INSTITUTIONAL ADVOCACY

Enabling partner countries to reach out to research communities through OA advocacy initiatives was a key focus in 2012, and we provided 11 small grants to support projects in 10 countries.

The results have been impressive, and case studies are available at www.eifl.net/eifl-oa-case-studies.

Advocacy project highlights include:

- Over 17,000 researchers, students, research administrators, policy-makers, journal editors, publishers and librarians attended workshops and other outreach events organized by grantees in Belarus, Ghana, Kenya, Lithuania, Moldova, Nepal, Serbia, Sudan, Uganda and Zimbabwe.
- Students and young researchers in Kenya, Lithuania and Sudan are now major stakeholders in OA advocacy.
- The University of Nairobi adopted an OA policy.
- The Academy of Economic Studies became the first institution in Moldova to adopt an OA policy.
- 19 OA repositories have been set up in Kenya, Moldova, Nepal, Sudan, Uganda and Zimbabwe.
- Open Journal Systems were installed to support OA publishing initiatives in Belarus and Ghana.
- A national portal about OA was launched in Belarus.
- National OA Working Groups were set up in Belarus, Lithuania and Zimbabwe.

EIFL-OA in action

INCREASING ENGAGEMENT AMONG STUDENTS AND YOUNG RESEARCHERS

Engaging students and young researchers in the OA movement, and encouraging them to educate their peers, were an important focus in 2012. We awarded small grants to support OA advocacy initiatives in this area, and the achievements of our grantees have been impressive.

- In Kenya, the University of Nairobi adopted an OA policy as a result of a successful collaboration between the library and the Medical Students Association. There is also much greater and wider support for the institutional repository at Jomo Kenyatta University for Agriculture and Technology as a result of the advocacy efforts of ten students following OA training.
- Following effective training and advocacy, a national OA Working Group has been established in Lithuania. The Lithuanian Society of Young Researchers is one of the key stakeholders, and the Working Group's goal is to implement OA recommendations for funding agencies and research institutions.
- Undergraduate students and young researchers in Sudan have become key stakeholders in the project OA Advocacy at Sudan Higher Education Institutions National Level (SudHENL). They have created a Facebook page, and also suggested innovative ways to raise awareness of OA among students, including drama and poetry-based activities.



Young researchers in Lithuania discuss copyright, Creative Commons licences and OA publishing

“ We welcome the fact that, as a result of the project, young researchers have become knowledgeable and effective advocates for OA, and are now key stakeholders in the new national OA Working Group.”

DR VILMA PETRIKAITĖ, President of Lithuanian Society of Young Researchers, Lithuania

EIFL-OA: 2012 FIGURES FOR EIFL-PARTNER COUNTRIES

52,359	people trained
800	new OA journals (3,400 in total)
51	new OA repositories (511 in total)
30	countries participated in International OA Week
28	webinars and in-country workshops
26	consultations provided to OA journal publishers and repository managers
25	institutions signed the Berlin Declaration on OA to Knowledge in the Sciences and the Humanities
10	OA advocacy case studies released
8	institutions adopted OA policies (38 in total)
3	new national OA working groups in Belarus, Lithuania and Zimbabwe
3	institutions in Kenya, Mongolia and Zimbabwe received feedback on draft OA mandates through our pro bono partnership with the Harvard OA project
2	new OA journal portals in Belarus and Ghana
1	new national portal about OA in Belarus

Belarus OA portal
www.openaccess.by

promoting a fair copyright system the EIFL-IP programme

Restrictive copyright laws create legal barriers to the access and use of resources for education, research and personal development.

Through the EIFL-IP programme, we advocate for a fair and balanced copyright system that supports libraries in developing and transition countries in maximizing access to knowledge in the digital environment.

We build capacity in copyright issues and advocacy in our partner consortia. We produce unique resources on topical issues which are translated into many languages. We also play a leadership role in promoting national and international copyright law reform.

In 2012, our effective advocacy has led to continued progress in ensuring library copyright issues are on the agenda at the international level. To support advocacy for national copyright reform, we awarded grants in eight countries. Moldovan and Polish versions of our highly regarded online open curriculum, *Copyright for Librarians*, are now available, and we also published a new open access handbook based on the course.

INTERNATIONAL ADVOCACY

In the global digital environment, it is more important than ever to have a legal framework that is consistent across borders. Through intensive international advocacy initiatives, we have made significant progress towards achieving this goal.

In 2012, over 55 member states of the World Intellectual Property Organization (WIPO) identified 11 topics for negotiation – including each topic we presented with our partners in 2011 – and committed to work towards an international legal instrument for libraries and archives by 2014.

We also contributed to global civil society campaigns and responded to public consultations, such as the UNESCO Vancouver Declaration on digital preservation.

NATIONAL ADVOCACY

To support advocacy for national copyright law reform, we awarded grants for campaigns in Armenia, Estonia, Latvia, Mongolia, Poland, Senegal, Uganda and Uzbekistan. Results from the first completed projects in Armenia and Poland indicate that libraries have emerged

as a strong force, engaging for the first time in the legislative process and bringing important public interest considerations to the debate.

We encourage our partner consortia to adopt formal positions on copyright. The Consortium of Uganda University Libraries led the way in 2012 by adopting a Statement of Principles on Copyright.

DEVELOPING TOOLS AND RESOURCES FOR LIBRARIANS

The *EIFL Handbook on Copyright and Related Issues for Libraries* was localized for Armenian law, by a team led by Hasmik Galstyan, EIFL-IP Coordinator.

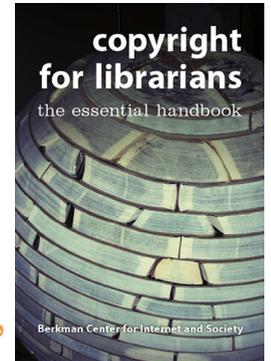
Our online open curriculum *Copyright for Librarians* (developed in association with Harvard's Berkman Center for Internet and Society) was accessed more than 4,500 times on Open Educational Resource (OER) platforms.

Moldovan/Romanian and Polish versions of the curriculum were launched (see EIFL-IP in action section).

We also transformed the curriculum into a practical handbook, which is available as a free download and via print on demand.

‘What makes this volume so special – and so uniquely valuable – is that it puts reliable guidance in the framework of a broader analysis of copyright policy, focusing attention on the role that librarians can play.’

PETER JASZI, Professor of Law, American University Washington College of Law



CAPACITY BUILDING

Librarians in 35 EIFL-partner countries have become experts in copyright policy and law as a result of our advocacy and training initiatives.

This increasingly skilled and powerful network is at the heart of what we do. Working together, we can effect real change.

For example, in 2012:

- Over 6,000 people attended locally organized training or information sessions on copyright.

- EIFL-IP Coordinators Mariana Harjevschi (Moldova) and Barbara Szczepanska (Poland) took part in a panel of international copyright experts at a European Parliament event.
- Aleksandra Xhamo (EIFL-IP Coordinator, Albania) authored a book on the operation of copyright law in Albania in the context of European Union integration.



‘ I began my copyright journey with EIFL in 2005. I have since taken a Master’s degree in international law, and look forward to using my new knowledge to increase access to information in Albania. ’

ALEKSANDRA XHAMO, EIFL-IP Coordinator, Albania (above)

EIFL-IP: 2012 IN FIGURES

>6,000	people trained in EIFL-partner countries
>4,500	views of Copyright for Librarians online curriculum on OER platforms
>55	WIPO member states now committed to working towards an international legal instrument for libraries and archives by 2014
8	national advocacy campaigns supported
2	translations (Moldovan/Romanian and Polish) of Copyright for Librarians online curriculum (7 in total)
1	Armenian version of EIFL Handbook on Copyright and Related Issues for Librarians (7 in total)

EIFL-IP in action

EFFECTING LONG-TERM CHANGE THROUGH COLLABORATION

A key aim of the EIFL-IP programme is to ensure that the next generation of librarians and lawyers understands why improving national copyright law benefits the public interest, and how to advocate for change. We therefore produce a wide range of training materials which we also encourage our network to translate and adapt to suit local legal environments.

Following innovative partnerships which are already being replicated in other EIFL-partner countries, we welcomed the launch of two new versions of our online open curriculum *Copyright for Librarians* (CFL) in 2012.

In Moldova, the EIFL-IP team worked with language students from Moldova State University to translate CFL into Romanian. The curriculum now forms part of the University’s Bachelor’s degree and Masters programmes in Library and Information Science.

The innovative Polish adaptation of CFL, including new features such as ‘fun facts’ and videos, resulted from a collaboration between law students at Nicolaus Copernicus University (UNC) and the University of Bialystok.

The course is publicly available online, it has been integrated into UNC’s Moodle-based e-learning system, and an app for smart phones and tablets is planned.

‘ We are delighted that library students in Moldova can learn about the importance of copyright law for library activities, and also that our language students gained invaluable experience in specialist translation work in the process. ’

NELLY TURCAN, Vice Dean, Faculty of Journalism and Scientific Communication, Moldova State University



Language students at Moldova State University presented with certificates by Vice Dean, NELLY TURCAN (far right), and MARIANA HARJEVSCHI, EIFL-IP Coordinator (far left)

improving ICT infrastructure in libraries

the EIFL-FOSS programme

Licence fees for commercial software applications are a significant barrier to the development of modern ICT infrastructure in many countries.

There are now free and open source software (FOSS) tools to support almost all library functions. However, libraries are often not aware of what is available, and staff may lack the skills required for successful installation and maintenance.

Through the EIFL-FOSS programme, we support the deployment of free and open source software and provide the training, and support for advocacy, required to enable libraries to develop a modern and sustainable ICT infrastructure.

In 2012, we prepared step-by-step implementation guides for two key tools, and developed social networking sites to establish communities of practice. We funded two translation and implementation projects for SubjectsPlus, a FOSS tool designed to increase discoverability and use of e-resources. We also ran 13 webinars, which were attended by over 240 people from 46 countries. Recordings of the sessions have been viewed over 300 times.

KNOWLEDGE SHARING AND AWARENESS RAISING

Building awareness and understanding about developments in FOSS is an important focus of our work.

In 2012, we ran 13 webinars, which enabled us to reach over 240 people from 46 countries cost-effectively. Recordings of the sessions have also

and a range of accessibility/disability tools, all of which are designed to increase the discoverability and use of e-resources. To establish communities of practice around these tools, we also created social networking sites. The sites promote cross-fertilization of ideas and sharing of knowledge, and also encourage implementation of FOSS tools at local and national levels.

Detailed information on over 30 FOSS tools is now available on our website, including case studies of implementation in our partner countries and links to additional information (see www.eifl.net/foss-tools). Our A-Z glossary of FOSS solutions for libraries has also been expanded and updated.



been viewed over 300 times. The webinars covered a wide range of useful FOSS applications, and included presentations from internationally renowned experts plus illustrative case studies from our network and beyond.

We prepared detailed step-by-step implementation guides for SubjectsPlus

CAPACITY BUILDING AND ADVOCACY

More than 1,750 librarians and end-users attended training sessions organized by our partner countries in order to increase awareness of FOSS tools designed to solve the challenges libraries – and their users – are facing.



Participants at a three-day national FOSS workshop in Uganda

Significant progress was made in Africa during 2012 as a result of the regional training seminar we ran in Tanzania at the end of 2011. We surveyed delegates six months after the event, and over 70 per cent of respondents had run workshops in their countries on specific FOSS tools, and national FOSS workshops had taken place in five countries, including a three-day Koha workshop in Uganda. In addition, there have already been over 50 implementations of FOSS tools in participants' libraries, and funding has been obtained for further FOSS projects.

SUPPORTING IMPLEMENTATIONS

To encourage more deployments of SubjectsPlus, and thereby to increase the discoverability of e-resources, we provided small grants in 2012 to two libraries in Cambodia and Kyrgyzstan.

They translated the software for the first time into Khmer and Russian, and these versions are now available to other libraries. In addition, details

about the implementation (including lessons learned from the translation process), benefits and impact will be shared widely through case studies that serve to encourage, inform and support others.

The project teams also had an opportunity to engage with the wider FOSS community, and to contribute to the development of the software and documentation.

EIFL-FOSS: 2012 IN FIGURES

>2,000	people trained across the EIFL network
>300	views of EIFL-FOSS webinar recordings
>240	people from 46 countries attended EIFL-FOSS webinars
>30	FOSS tools covered in detail at www.eifl.net/foss-tools
13	EIFL-FOSS webinars

EIFL-FOSS in action

WEBINARS CREATE A BUZZ ABOUT FOSS IN LIBRARIES

Our popular monthly webinars continue to be a highly cost-effective way to increase awareness and knowledge of FOSS tools across our network, and to encourage implementations.

Over 600 people from more than 70 countries have attended EIFL-FOSS webinars since we introduced them in 2011, and recordings of the 24 sessions have been viewed over 780 times.

A survey of participants revealed that:

- 73 per cent of respondents had never heard of the tool being presented, or knew little about it, before attending the webinars or viewing the recordings.
- 39 per cent of respondents viewed recordings of sessions that they had attended.
- 61 per cent of respondents viewed recordings of webinars that they had not attended.

Find out more:

2012 EIFL-FOSS webinars: www.eifl.net/eifl-foss-webinars-2012

2011 EIFL-FOSS webinars: www.eifl.net/foss-themed-weeks-2011

‘The webinars I attended were of great value. I learned and shared the output with my colleagues.’

MANDY TAHA, Senior Librarian,
Library of Alexandria, Egypt

‘This is a very fast and easy way to learn. More of such webinars should take place next year.’

RICHARD BRUCE LAMPTEY, IR Librarian,
KNUST, Ghana

‘The webinars are a terrific move in promoting open source. I have met many who have praised them.’

EDMUND BALNAVES, Information Coordinator,
IFLA IT Section

The screenshot shows a webinar interface. On the left, there is a 'Presenter' window with a video feed of a man wearing a headset. Below the video is a 'Presentation Agenda' list with time slots and slide numbers. On the right, there is a 'Slides' window displaying a slide titled 'Using the Navigator templates - presenting information in different ways.' The slide content includes a list of topics: 'EIFL FOSS Xerte Online Toolkits W...', 'Tutorial on the using Xerte in Lib', 'Plain text page', 'Graphic with narration', 'Advanced Image', 'Using your own video', 'Using a range of images', 'Using externally sourced videos', 'Using a Google map', 'Tab Navigator', 'Interactivity: Gap Fill exercises', and 'Uploading other content'. The 'Tab Navigator' slide is highlighted in green. The interface also includes a menu bar with 'Insert', 'Copy', and 'Delete' options, and a 'Page Title' field containing 'Tab Navigator'.

helping public libraries to change lives

the EIFL-PLIP programme

Access to information powers the socio-economic development of local communities. Public libraries in developing and transition countries are uniquely placed to offer this vital service. Yet, in most cases, they lack resources and technology to do so.

Through the EIFL-PLIP programme, we are stimulating change by enabling public libraries to develop innovative services using ICT to improve people's lives and livelihoods. Since the programme launched in 2009, we have supported 39 projects through which over 10,000 people in 23 countries gained new skills and information that directly benefit their health, welfare and job prospects.

In 2012, 14 grantee libraries introduced new services and evaluated impact. We also funded 13 new services in Africa, and launched a series of Innovation Awards.

As a founding member of the Beyond Access initiative, we continue to play an active role in advocating for the importance of public libraries to socio-economic development, and we have also supported advocacy efforts in Ghana, Kenya and Uganda.

SUPPORTING INNOVATION FOR COMMUNITY DEVELOPMENT

From remote farming communities to vulnerable young people, the impressive results of 14 EIFL-PLIP projects in 2012 clearly demonstrate that ICT-enabled public libraries can have a major impact on lives and livelihoods. For example:

SOUTH AFRICA Masiphumelele Public Library near Cape Town helped over 20 vulnerable young people find jobs and more than 30 to enter further education.



‘ The library has changed my life because I am learning and I will get a certificate instead of just sitting at home doing nothing. ’

SIKHUMBUZO TSOBO, young ICT trainee

KAZAKHSTAN East Kazakhstan Oblast Pushkin Library's new ICT service in a yurt helped 55 young people find work, start businesses or improve their jobs.



‘ Here, under the round dome of the yurt, young people share experiences and look for solutions to life's daily problems like our ancestors did. ’

BIBIGUL SHAGIYEVA, Deputy Director, East Kazakhstan Oblast Pushkin Library



MACEDONIA Regional public and university library Goce Delcev-Stip's mobile information service for farmers contributed to a 20 per cent increase in the number of farmers applying for agricultural production subsidies.

Read impact assessments for all EIFL-PLIP projects at www.eifl.net/plip-impact

EIFL-PLIP GRANTS 2010–2012

REGION	TYPE
18 Africa	13 Agriculture
13 Europe	11 Children and young people
5 Asia	8 Health
3 Latin America	5 Employment
	2 Culture and history

EIFL-PLIP in action

LIBRARY SERVICE HELPS HOMELESS PEOPLE FIND WORK

ACHIEVEMENTS IN COMMUNITY DEVELOPMENT

We launched a series of Innovation Awards to celebrate and communicate the impact of innovative ICT-enabled services offered by public and community libraries without EIFL-PLIP support. The following winners were selected from 97 applications in three categories:

Economic Wellbeing

CHILE Public Library No. 56 'El Bollenar': ICT training and new skill-sharing workshop for women.

NEPAL Agyauli Community Library and Resource Centre: ICT training and new information service for farmers.

SERBIA Belgrade City Library: financial literacy training and online service for young people, families and seniors.

UGANDA Kawempe Youth Centre: ICT and financial literacy training for vulnerable young people.

Community Health

ROMANIA 'Gh. Asachi' County Library Iași: first aid training service and online toolkit.

UGANDA Hoima Public Library: health service including ICT training to combat malaria.

(right) PREM BAHADUR BASNET of Agyauli Community Library and Resource Centre in Nepal receives award from EIFL Director RIMA KUPRYTĚ

Social Inclusion

CROATIA Public Library 'Fran Galovic': ICT support for the Roma community.

COLOMBIA Biblioteca Pública 'Fernando Gómez Martínez': ICT training for people with disability.

POLAND Twardogóra Public Library: ICT training for seniors.

UGANDA Kitengesa Community Library: services for deaf children including ICT training.

UKRAINE Luhansk Region Universal Scientific Library 'M. Gorky': mobile ICT school for people with disability.



An innovative initiative by Zagreb City Libraries has helped 22 homeless people find full-time, part-time or temporary jobs.

With support from the EIFL-PLIP programme, the library installed four computers and a printer in Zagreb's biggest homeless shelter, and established an ICT training programme designed to improve job prospects.

In just one year, the library...

- Trained 63 people in ICT skills – more than 15 per cent of all registered homeless in Zagreb – and helped 22 people to find jobs.
- Trained 10 volunteers to provide ICT and job-seeking training for the homeless.
- Organized a conference on homelessness, bringing together local authorities, social workers, psychologists, shelter managers, volunteers and librarians.
- Created a website where the homeless can publish stories and articles, which has attracted over 8,200 visitors.
- Encouraged a second homeless shelter to introduce ICT training for job seekers.

‘ We were positively surprised to see a cultural institution – the library – showing such sensitivity and ability in improving the lives of homeless people! ’

ROMANA GALIĆ, City of Zagreb Office of Social Protection and Persons with Disabilities



‘ The greatest success of this programme is that we have seen improvements in the self-confidence of our clients. Most homeless people are stigmatized, which negatively influences their self-confidence and blocks their progress. ’

DANIJELA VIDIC, social worker, Kosnica shelter

promoting knowledge sharing the EIFL General Assembly

The General Assembly is our major annual knowledge-sharing event.

Coordinators from our partner countries come together for three intensive days to discuss EIFL activities, and to debate state-of-the-art issues with international experts and publisher partners.

Our 2012 General Assembly was hosted by the American University of Armenia in Yerevan, and was attended by 71 participants from 43 countries, and 13 publisher partners.

The theme of the GA was 'From Gutenberg to the Internet – A New Renaissance for Libraries'.

Presentations reflected the transition from print to digital content, and explored challenges and new opportunities for libraries. Interactive sessions included open access book publishing, advocacy for consortia, and issues to consider when adopting e-books and undertaking digitization projects.

Yerevan was the UNESCO World Book Capital in 2012, and we were honoured that the EIFL General Assembly (GA) was part of the official programme of celebrations and that Ms Hasmik Poghosyan, Minister of Culture of Armenia, gave a welcome speech on the role of libraries in today's society.

We are grateful to the Armenian Ministry of Culture for their financial contribution towards the 2012 GA, and Tigran Zargaryan (Director of the National Library of Armenia, EIFL Country Coordinator and EIFL Advisory Board member) for making this possible.

‘ We were proud to host the GA because, in addition to the rich professional experience it offers, we had the privilege of introducing the EIFL community to the culture, history, tradition and soul of Armenia, one of the ancient civilizations of the world.’

TIGRAN ZARGARYAN, Director, National Library of Armenia (below)



LEARNING AND SHARING

The 2012 GA programme included a wide range of presentations and interactive sessions, in addition to opportunities for informal knowledge sharing. Speakers from within the EIFL network shared best practices and successes, and guest speakers shared their expertise on a variety of topics. For example:

- Michael W. Carroll (Professor of Law, American University Washington College of Law) gave the keynote speech on the promise of open access for development.
- Ronald Snijder (Project Manager Digital Publications, OAPEN Foundation) gave a

presentation on a new platform for OA books in the humanities and social sciences.

- Arnold Hirshon (Associate Provost and University Librarian, Case Western Reserve University) provided an overview of the e-book landscape.
- Presentations from EIFL Coordinators covered a wide variety of topics – from effective consortial and open access advocacy strategies, to the benefits of academic and public libraries working together within consortia.

‘What struck me most about the EIFL GA was such a diversity of people with such a commonality of purpose.’

RONALD SNIJDER, Project Manager Digital Publications, OAPEN Foundation



‘The thing that impressed me most about the EIFL GA was how well the group works together given the vast differences in local situations, the ability to focus on common issues and the sharing of experiences – it really highlights the value of networks.’

MICHAEL W. CARROLL, Professor of Law, American University Washington College of Law (above)

‘SPEED-DATING’

A popular feature of the GA is ‘speed-dating’. Participants spend 15 minutes with each publisher, and EIFL Programme Managers, to learn about new developments, discuss any problems or simply catch up.

‘The EIFL GA is always a great conference to attend as you get the chance to meet and talk with representatives from over 40 countries! It’s one of those events that you really shouldn’t miss.’

MARCIN KWIATKOWSKI, Regional Sales Manager, SAGE Publications (below left)



first impressions...

In addition to welcoming back old friends, we were pleased to see some new faces at the 2012 GA.

‘I was very impressed by all the presentations, particularly those focusing on what countries have already done or achieved. The EIFL GA was a very useful experience for me, as the Chairperson of a consortium. The GA is not only a knowledge-sharing event but it inspires those who work closely with libraries.’

BALJID DASHDELEG, Chairperson, Mongolia Libraries Consortium (below)



‘The GA has been immensely useful for me and by extension for all my colleagues, because I intend to share widely the knowledge I have gained when I am back home.’

MESFIN ABERA, Chairperson, Consortium of Ethiopian Academic and Research Libraries (above)



‘Why have I never been to a GA before? I should have come much earlier to benefit from all the knowledge we are learning and sharing.’

ISAAC SAFARI, Executive Secretary, Consortium for Tanzania Universities and Research Libraries

‘The GA is a wonderful mixture of the highly professional and the very friendly – a great environment for international cooperation.’

RUSUDAN ASATIANI, Leading Specialist, National Parliamentary Library of Georgia

our activities

JANUARY

ISTeMag project, TEMPUS-funded consortium management/licensing training	Rabat, Morocco
Launch of ERA2012 project	Tirana, Albania
Beyond Access partner meeting	Ljubljana, Slovenia
EIFL-PLIP grantee meeting	Ljubljana, Slovenia
Webinar: OA Advocacy: how students can get involved	online
Informational resources for education and scholarship in Ukraine workshop	Kiev, Ukraine
Webinar: How to make your repository OpenAIRE compliant	online

FEBRUARY

Budapest Open Access Initiative (BOAI) 10 meeting	Budapest, Hungary
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MARCH

EIFL-PLIP Africa Awareness Raising Groups Kick Off meeting	Nairobi, Kenya
Meeting with Tanzanian Library Services Board	Dar es Salaam, Tanzania
ICTD2012 conference	Atlanta, USA

APRIL

IFLA CLM mid-term meeting	Vancouver, Canada
Berkeley Law Orphan Works Symposium	Berkeley, USA

Open science & education conference	Bydgoszcz, Poland
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London Book Fair	London, UK
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WIPO Director General's meeting with NGOs	Geneva, Switzerland
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Webinar: Frontline SMS	online
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Webinar: Drupal	online
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Webinar: Facilitating Participatory Design	online
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MAY

Webinar: How to make your journal OpenAIRE compliant	online
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ISTeMag project, TEMPUS-funded consortium management/licensing training	Tunis, Tunisia
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ISTeMAG project, TEMPUS-funded regional seminar on open access repositories	Monastir, Tunisia
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International Copyright System and Access to Education workshop	Munich, Germany
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WSIS Forum 2012 – Rethinking the Agenda for Development: OA Policies and Practices workshop	Geneva, Switzerland
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Fifth Belgrade International OA Conference 2012	Belgrade, Serbia
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COAR Annual Meeting and General Assembly	Uppsala, Sweden
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The European Library/Europeana Libraries Joint Meeting	Bucharest, Romania
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Webinar: Strategic Planning (1)	online
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Training workshops and events organized and/or supported by EIFL Presentations given by EIFL staff or partners Conferences and events attended by EIFL staff

we organized, supported or participated in over 80 events, workshops and conferences in 2012

e-Learning Africa conference Cotonou, Benin

EC Consultation Workshop
'Skills and Human Resources for
e-Infrastructures within Horizon 2020'

Making Copyright Work for Libraries
and Consumers workshop Brussels, Belgium

JUNE

OpenAIRE workshop Copenhagen,
– Linking OA publications to data Denmark

Webinar: WordPress online

Publishers for Development Conference Oxford, UK

OA Week 2012 Kick Off webcast online

INASP 20th Anniversary Symposium Oxford, UK

Discussing a national OA strategy
in Georgia meetings Tbilisi, Georgia

JULY

EIFL 2012 General Assembly Yerevan, Armenia

OA and the Evolving Scholarly
Communication Environment workshop Kampala, Uganda

24th session of the WIPO Standing Committee
on Copyright and Related Rights (SCCR/24) Geneva, Switzerland

Beyond Access partner meeting The Hague,
Netherlands

Webinar: VuFind online

AUGUST

IFLA satellite meeting 'Libraries in Networks' Klaipeda, Lithuania

IFLA satellite meeting 'Libraries for
Children and Young People' Joensuu, Finland

IFLA satellite meeting 'Library Services
for People With Special Needs' Tallinn, Estonia

78th IFLA World Library and
Information Congress Helsinki, Finland

Webinar: Xerte Online Toolkits online

EIFL-PLIP Uganda Awareness
Raising Group advocacy training Kampala, Uganda

OA workshop at Kenyatta University Nairobi, Kenya

OA/IR policy discussion at University of Nairobi Nairobi, Kenya



SEPTEMBER

UNESCO Regional Consultation on OA Concept and Policies	Minsk, Belarus
Webinar: ebooks	online
African Public Library Summit	Johannesburg, South Africa
Webinar: Q&A with VuFind lead developer Demian Katz	online

OCTOBER

Beyond Access Conference	Washington DC, USA
Open Journal Systems workshop	Kiev, Ukraine
EIFL-PLIP Ghana Awareness Raising Group advocacy training	Accra, Ghana
Tanzania – Perceptions of Public Libraries presentation	Dar es Salaam, Tanzania
Webinar: EIFL-IP orientation	online
Webinar: Strategic Planning (2)	online
Webinar: Open Harvester Systems	online
Open Access Week	Global
Open Access Week in Lithuania	Vilnius, Lithuania
Open Access Week in China	Beijing, China
Webinar: Open Monograph Press	online
OA Drive & Digital Scholarship in Africa conference	Gaborone, Botswana

NOVEMBER

Open Access Africa 2012 conference	Cape Town, South Africa
Internet Governance Forum 2012 meeting	Baku, Azerbaijan
Open Access policy development and advocacy workshop pre-conference Berlin 10	Stellenbosch, South Africa
Berlin 10 Open Access Conference	Stellenbosch, South Africa
Meeting with Azerbaijan Library Consortium (AzLIC)	Baku, Azerbaijan
ODI & One World panel discussion	London, UK
Webinar: Eduroam	online
Webinar: Digital Repository Ecosystems with Islandora	online
25th session of the WIPO Standing Committee on Copyright and Related Rights (SCCR/25)	Geneva, Switzerland
2nd OpenAIRE Summit	Göttingen, Germany
Webinar (Russian): CUFTS and GODOT	online
Webinar: Public Domain Day	online

DECEMBER

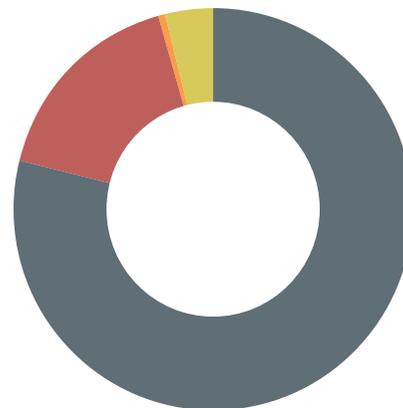
Webinar: OpenBiblio	online
Webinar: Towards repository interoperability with Blacklight	online
Global Congress on IP and the Public Interest	Rio de Janeiro, Brazil

Training workshops and events organized and/or supported by EIFL Presentations given by EIFL staff or partners Conferences and events attended by EIFL staff

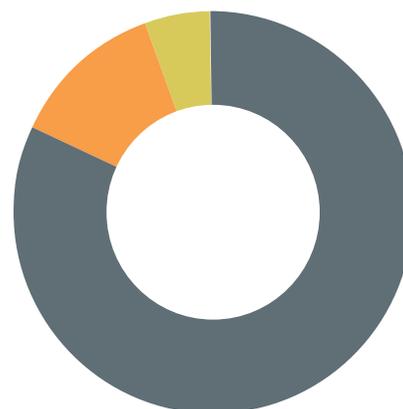
financial report

EIFL income and expenditure 2012

Income	€	%
Programme income	1,323,334	78.9
OSI core activities funding	279,890	16.7
Participation fees	11,825	0.7
Sponsorship, interest and other income	62,047	3.7
Total	1,677,096	



Expenditure	€	%
Programme delivery	1,037,743	82.3
Personnel & contracted expenses	155,928	12.4
Operating expenses	67,934	5.4
Total	1,261,605	



Committed expenditure for 2013–14 programme delivery 414,678

our funders

We would like to thank the following organizations for their generous support of our work in 2012

Bill & Melinda Gates Foundation

European Commission 7th Framework Programme

European Commission Tempus Programme

Institute of Information Science (IZUM), Slovenia

Open Society Foundations

UNESCO

World University Service (WUS), Austria

our team

STAFF

Sandra Adomavičiūtė, Coordinator for Africa Initiatives, EIFL-PLIP Programme (from March 2012)
Simon Ball, Manager, EIFL-FOSS Programme
Monika Elbert, Consultant, EIFL Consortium Management
Jean Fairbairn, Communications Coordinator, EIFL-PLIP Programme
Emanuella Giavarra, Legal Advisor for EIFL-Licensing and EIFL-IP Programmes
Teresa Hackett, Manager, EIFL-IP Programme
Breda Karun, Manager, EIFL-PLIP Programme (until October 2012)
Andrius Kriščiūnas, Finance Director
Iryna Kuchma, Manager, EIFL-OA Programme
Rima Kuprytė, Director
Rosalie Lack, Deputy Director (until April 2012)
Ugnė Lipeikaitė, Impact Assessment Coordinator, EIFL-PLIP Programme (until June 2012)
Susanna Lob, Manager, EIFL-Licensing Programme
Rebecca Neilson, Programme Assistant
Ramunė Petuchovaitė, Manager, EIFL-PLIP Programme (from October 2012)
Martina Salobir, Support, EIFL-PLIP Programme

EIFL team members relaxing after the 2012 General Assembly in Armenia:
(left to right) Susanna Lob, Iryna Kuchma, Rima Kuprytė,
Monika Elbert, Rebecca Neilson, Teresa Hackett

MANAGEMENT BOARD

Emanuella Giavarra, Chambers of Mark Watson-Gandy
Arnold Hirshon, Case Western Reserve University (from August 2012)
Hans Jansen, National Library of the Netherlands (Chair)
Marjan Vernooij, Stichting SURF
Saskia de Vries, Amsterdam University Press (until August 2012)

ADVISORY BOARD

Miodrag Dadasovic, National and University Library 'Sv. Kliment Ohridski', Macedonia
Katherine Matsika, National University of Science and Technology, Zimbabwe
Matseliso (Tseli) Moshoeshe-Chadzingwa, National University of Lesotho
Gintarė Tautkevičienė, Kaunas University of Technology, Lithuania (Chair)
Tigran Zargaryan, National Library of Armenia



our partner organizations

we worked with the following organizations in 2012

African Digital Library Support Network
Association of Commonwealth Universities (ACU)
Association of Progressive Communication (APC)
Association of Research Libraries (ARL) and SPARC
Berkman Center for Internet and Society at Harvard Law School
Beyond Access
BioLine International
BioMed Central
Case Western Reserve University
Confederation of Open Access Repositories (COAR)
Consumers International (CI)
Copyright for Creativity
Corporación Innovarte
Directory of Open Access Journals (DOAJ)
DSpace Community Advisory Team (DCAT), DuraSpace
Electronic Publishing Trust for Development (EPT)
Enabling Open Scholarship (EOS)
Food and Agriculture Organization of the United Nations (FAO)
FOSS4LIB
Harvard Open Access Project (HOAP)
HIFA2015: Healthcare Information For All by 2015
International Coalition of Library Consortia (ICOLC)
International Federation of Library Associations and Institutions (IFLA)
International Network for the Availability of Scientific Publications (INASP)
International Research & Exchanges Board (IREX)

JISC Techdis
Library Copyright Alliance (LCA)
Mortenson Center for International Library Programs
Networked Digital Library of Theses and Dissertations (NDLTD)
Open Access Scholarly Publishers Association (OASPA)
OSSWatch
Program on Information Justice and Intellectual Property (PIJIP)
Public Knowledge Project (PKP)
Public Library of Science (PLOS)
Research4Life
Right to Research Coalition
Samuelson Law, Technology & Public Policy Clinic
at Berkeley School of Law
SPARC Europe
Stichting SURF
Third World Network (TWN)
Trans-European Research and Education Networking Association (TERENA)
Ubiquity Press
UbuntuNet Alliance
UNESCO
Université Libre de Bruxelles, Belgique (ULB)
World Blind Union (WBU)
World Intellectual Property Organization (WIPO)

EIFL is a founding member EIFL is a member EIFL staff are board or committee members Official relations

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