



eifl

annual
report

2011

**EIFL works in partnership
with 47 library consortia in**

Albania Armenia Azerbaijan
Belarus Bosnia & Herzegovina
Botswana Cambodia Cameroon
China Egypt Estonia Ethiopia
Georgia Ghana Kenya Kosovo
Kyrgyzstan Laos Latvia Lesotho
Lithuania Macedonia Malawi
Maldives Mali Moldova
Mongolia Mozambique
Nepal Nigeria
Palestine Poland
Russia Senegal
Serbia Slovenia
Sudan Swaziland Syria
Tajikistan Tanzania
Thailand Uganda
Ukraine Uzbekistan
Zambia
Zimbabwe

knowledge
without boundaries

EIFL also runs projects in
Algeria Bulgaria Chile
Colombia Croatia Czech Republic
Hungary Kazakhstan Mexico
Morocco Romania Slovakia
South Africa Tunisia

who we are

Founded in 1999, EIFL is an international not-for-profit organization dedicated to enabling access to knowledge through libraries in more than 60 developing and transition countries in Africa, Asia, Europe and Latin America.

THE CHALLENGE

Access to knowledge is fundamental to education and research, the improvement of lives, and the creation of human capital on which the development of societies depends.

Libraries play a key role by providing high-quality information resources and services to people. Yet factors such as the cost of commercial e-resources, legal barriers and poor technological infrastructure risk leaving many people around the world behind.

OUR APPROACH

Our unique approach is to partner with libraries organized in national library consortia – groups of libraries that share common goals – thereby reaching millions of people effectively.

OUR CORE INITIATIVES

- Access to Knowledge for Education, Learning and Research – ensuring well-resourced libraries, modern ICT infrastructure and skilled staff to provide essential support to students and scholars.
- Access to Knowledge for Sustainable Livelihoods – helping to transform lives through innovative services in public libraries.

OUR ACTIVITIES

- We build capacity by organizing training events, developing tools and resources, and providing up-to-date information on issues that affect access to knowledge.
- We advocate for access to knowledge nationally and internationally.
- We encourage knowledge sharing through peer-to-peer learning, best-practice case studies, our annual partner conference and cooperation between consortia.
- We incubate pilot projects for innovative library services.

OUR PROGRAMME AREAS

EIFL-Licensing

Negotiates affordable access to commercial e-resources, promotes awareness, and encourages subscriptions and usage.

EIFL-OA

Advocates for the adoption of open access (OA) policies and mandates, and builds capacity to launch and sustain OA repositories and journals.

EIFL-IP

Promotes national and international copyright law reform, and supports librarians to become advocates of fair access for all.

EIFL-FOSS

Encourages the use of free and open source software (FOSS) in libraries, and fosters a network of FOSS champions in our partner countries.

EIFL-PLIP

Enables and supports public libraries in the development of innovative ideas that use technology to improve lives and livelihoods.

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director's report

2011 was another very productive and rewarding year. Working in close collaboration with our network of over 60 partner and project countries, we made excellent progress in extending access to knowledge. I would like to share some of the highlights.

We were delighted that the EIFL-OA programme won the prestigious SPARC Europe award. This was in recognition of our highly effective advocacy and capacity building work, and our great success in developing repositories and open access journals in EIFL partner countries.

2011 was also an important year for the EIFL-IP programme. Following seven years of intensive advocacy, we jointly presented a proposal for an international treaty for the benefit of libraries and archives at a landmark meeting of the World Intellectual Property Organization (WIPO).

Through the EIFL-Licensing programme, we continue to negotiate excellent savings on commercial e-resources for our partner countries. In 2011, we saved an estimated US\$175 million for libraries in our network, and achieved an average discount of 97 per cent.

It was a busy year for the EIFL-FOSS programme. We launched seven new pilot projects to explore free and open source software solutions for libraries and, through case studies and training initiatives, including a major pan-African event in Tanzania, we ensured that knowledge is shared effectively across our network.

The small grants we awarded in 2010 to public libraries in 12 countries through the EIFL-PLIP programme have already had a big impact on community development. To test whether the innovative services they developed can be replicated, we awarded grants to 14 public libraries in a further 12 countries, and we are working with our new grantees to improve people's lives and livelihoods.

We also commissioned a study on the perception of public libraries in six African countries. The resulting report has already had a significant impact, and we held follow-up meetings with librarians and government officials to encourage

dialogue, and to demonstrate the potential of public libraries to contribute to development goals.

Supporting the creation of library consortia, and helping them to become effective and sustainable, is central to our approach. We were therefore delighted to celebrate the tenth birthdays of consortia in Lithuania, Moldova and Serbia that have been EIFL partners from the start. We look forward to the next decade of successful collaboration.

Another important focus is building capacity across our network. This year, we organized or participated in over 90 events, workshops and conferences, reaching over 3,000 participants, including academic and public librarians, researchers, students, government officials and the media.

To further extend our reach, we ran 15 webinars that were attended by over 450 people from 65 countries. Highly practical, and including case studies from EIFL countries, the webinars focused on free and open source software solutions for libraries, and open access. We plan to extend the programme in 2012, and to cover key topics from other programme areas.

Finally, we continue to work to strengthen our network of partner library consortia, and we were delighted to welcome Uganda and the Maldives in 2011.

I would like to thank our partners and funders for supporting our work. Together we are improving access to knowledge and effecting real change.

RIMA KUPRYTE



building strong library consortia

the EIFL approach

Our key mission is to expand access to knowledge in developing and transition countries in a cost-effective and sustainable way.

To achieve this, we support the establishment and development of strong national library consortia.

Why?

Library consortia are groups of libraries that share common goals, and that can speak with one voice to policymakers and funders. They can also share resources and activities across their member libraries, thereby reaching millions of users efficiently.

Over the last 12 years, library consortia in over 45 countries in Africa, Asia and Europe (representing more than 2,300 libraries) have joined the EIFL network – most recently consortia from the Maldives and Uganda.

Many of our consortia partners received start-up grants from EIFL, and all have benefited from our consortium management training, consultancy and support services. We also facilitate communication across our network to ensure that knowledge and experience are shared.

Three EIFL partner consortia celebrated ten years of achievement in 2011.

LITHUANIA

When libraries in Lithuania first became involved with EIFL in 1999, subscriptions to foreign print journals were rare.



Now, as a result of the efforts of the Lithuanian Research Library Consortium (LMBA), students and researchers have access to the world's top scholarly resources. LMBA is also a powerful advocate, and worked for the adoption of a law requiring online access to publicly funded research.

‘Through EIFL, we have learned so much. We are up-to-date with new technologies. We are empowered advocates, ready and willing to share our knowledge with the academic and library community both at home and abroad. We know how to speak to policymakers and funders, and what to ask for. As a result, the prestige of libraries and trust in librarians are growing in Lithuania.’

EMILIJA BANIONYTE, President of LMBA

‘EIFL helped us to establish our consortium, and to develop our membership and services in order to become sustainable. Being part of the EIFL network has also been invaluable – we have learned new skills, shared knowledge and made many friends.’

SILVIA GHINCULOV, President of REM

MOLDOVA

Over the last decade, Resurse Electronice pentru Moldova (REM) has developed into a strong and effective library consortium.



It provides members with core services such as access to international e-resources and training. REM's active seminar programme has built local expertise in library technology, open access and copyright, and the Moldovan library community now contributes to debates and discussions at international level.

In addition, thanks to advocacy by REM members, a new copyright law in 2011 contains favourable provisions that will support libraries in their work over the coming years.

SERBIA

Through advocacy at national level, negotiating effectively with publishers, and by building cooperation in the library community, the Serbian Library Consortium for Coordinated Acquisition (KoBSON) has been very successful in expanding access to knowledge over the last ten years.



‘Everything we know about licensing and consortium management we learnt through EIFL. It's great to be part of the EIFL community, and to be able to share knowledge and ideas with people who are facing the same challenges. It's also nice to know that support and advice are available if necessary.’

BILJANA KOSANOVIC, Head of KoBSON

Serbian students and researchers now benefit from access to a comprehensive range of e-resources, and usage has grown quickly. The visibility of Serbian science, both nationally and internationally, has also increased following a KoBSON initiative that resulted in 20 Serbian journals being indexed by the Web of Science.

expanding access to e-resources the EIFL-Licensing programme

Sustainable access to high quality information is essential for education, research and socio-economic development. But the high cost of many commercial e-resources is a major barrier to knowledge in developing and transition countries.

Through the EIFL-Licensing programme, we negotiate with vendors on behalf of partner countries in order to achieve free or highly discounted access, plus fair terms of use.

We also work closely with library consortia to increase awareness and usage.

In 2011, the total number of e-resources available through the EIFL-Licensing programme rose to over 65.

We achieved savings of an estimated US\$175 million for libraries in our network and an average discount of 97 per cent.

Usage increased to almost 4 million full text downloads.

NEGOTIATING AFFORDABLE ACCESS TO KNOWLEDGE

Over 65 commercial e-resources from more than 30 vendors are now available to libraries in EIFL partner countries – in many cases free of charge – as a result of our negotiations.

2011 was another busy year, and we signed new and renewal agreements for a wide range of databases, e-journals and e-book collections.

Many e-resources are now available through EIFL for the first time, and others are available to institutions in a greater number of EIFL-partner countries.

Building relationships with vendors is essential to our work and we had many meetings and discussions during 2011 to prepare for new agreements and renewals in 2012.

We also set up a Content Advisory Group to provide feedback on new offers and issues.

ACHIEVING SAVINGS AND EFFICIENCY GAINS

In 2011, our negotiations resulted in savings for our library partners of an estimated US\$175 million, and an average discount of 97 per cent.

Our central negotiations and licensing work also result in significant efficiency gains across the network – for example, in terms of time and legal fees.

- Although we negotiate directly with vendors for many e-resources, LMBA also benefits greatly from the EIFL-Licensing programme. We participate in many EIFL agreements, and are very happy with the savings we achieve as a result of EIFL's central negotiations and licensing work. ʹ

AUŠRA VAŠKEVIČIENĖ, Lithuanian Research Library Consortium (LMBA)

IMPROVING AWARENESS AND PARTICIPATION

Improving awareness of the e-resources available through the EIFL-Licensing programme, and encouraging subscriptions, is vital to increasing access across our network of partner libraries. It also helps our partner consortia to expand their membership.

- Thanks to the EIFL-Licensing programme, NELIC members can get a wide range of commercial e-resources free of charge or at very reduced prices. In addition to fulfilling the needs of existing members, this helps us to attract new members and to build a sustainable consortium. ʹ

JAGADISH ARYAL, Nepal Library and Information Consortium (NELIC)

We continued our effective programme of targeted and customized email campaigns throughout 2011. All campaigns are designed to enable EIFL-Licensing Coordinators to disseminate information to their members quickly and easily, and to encourage uptake of subscriptions.

Speed-dating with publishers, 2011 General Assembly



The EIFL-Licensing section of our website has been further improved. For example, we introduced a 'browse by subject' list and a 'quick links' section to provide our Coordinators with fast access to pricing and licensing information.

INCREASING USAGE

We have been successful in expanding access to e-resources in EIFL-partner countries, and full text downloads increased to almost 4 million in 2011.

However, the level of usage varies widely across the network, and understanding and addressing the issue of low usage was a key focus during the year.

After analysing usage statistics by e-resource and country, we sought feedback from EIFL-Licensing Coordinators about barriers to usage.

We followed up at the 2011 General Assembly with sessions on the importance of analysing usage statistics, improving the discoverability of e-resources on library websites, and effective promotion to end users.



PAUL CALOW, Burgundy Information Services, with the EIFL fan

In partnership with the EIFL-FOSS programme, we held four webinars focusing on how free and open source software solutions can help to improve usage. The webinars on Shibboleth and SimpleSAMLphp (access management tools) and CUFTS and SubjectsPlus (tools to enhance discoverability) were attended by 115 people from 33 countries. We plan to expand our webinar programme in 2012.

EIFL-Licensing in action

NEGOTIATING FREE AND DISCOUNTED ACCESS TO OVER 65 COMMERCIAL E-RESOURCES

We have negotiated free or highly discounted access to over 65 commercial e-resources from more than 30 publishers and aggregators:

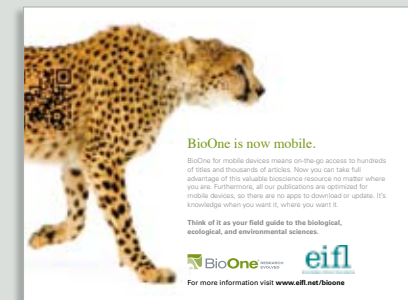
- BioOne
- Burgundy Information Services (agreement includes offers from a wide range of suppliers including Alexander Street Press, American Geophysical Union, Begell House Inc., Future Science Group, Institution of Civil Engineers (ICE) Publishing, Institution of Engineering and Technology, Morgan & Claypool Publishers, NewspaperDirect, Royal Society of Chemistry (RSC) Publishing, SPIE and World Scientific Publishing)
- Cambridge University Press
- Ebrary
- Emerald Group Publishing
- Encyclopædia Britannica®
- EBSCO Publishing
- Gale Cengage Learning
- IOP Publishing
- JSTOR
- Massachusetts Medical Society
- Multi-Science Publishing
- Nature Publishing Group
- OECD Publishing
- Oxford University Press
- Palgrave Macmillan
- Project MUSE
- Royal Society Publishing
- SAGE
- Taylor & Francis
- Wiley-Blackwell

Please see www.eifl.net/list-of-resources for the full list of e-resources.

‘As a result of our 8-year partnership with EIFL, users at more than 200 institutions in over 30 developing and transition countries now have access to the full text of BioOne journals.’

We consider EIFL to be a critical component in fulfilling our mission to maximize access to the content of our 129 nonprofit publishing partners, and to foster international scientific collaboration.’

SUSAN SKOMAL, PhD, Executive Director and COO, BioOne



removing barriers to knowledge sharing the EIFL-OA programme

Open access (OA) is the immediate, online, free and unrestricted availability of peer-reviewed research literature.

The EIFL-OA programme advocates nationally and internationally for the adoption of OA policies and mandates.

Building capacity is another key focus. We help libraries to launch OA repositories and to support OA publishing initiatives in order to increase the visibility and usage of research output.

In 2011, the EIFL-OA programme was recognized for its achievements with the prestigious SPARC Europe Award.

We played a leading role in key international initiatives such as OpenAIRE and the Confederation of Open Access Repositories.

Through our advocacy campaign grants, we reached over 1,700 people in 11 countries.

We reached a further 2,700 people in over 60 countries through in-country workshops and a new programme of online webinars.

SPARC EUROPE AWARD

The EIFL-OA programme won the prestigious 2011 SPARC Europe Award for Outstanding Achievements in Scholarly Communications. The award was in recognition of the programme's highly effective awareness-raising, advocacy and capacity building activities over the last three years, and its success in developing a large number of OA repositories and OA journals in EIFL partner countries.

6 **SPARC Europe believes the EIFL-OA programme sets a perfect example for others who aim to take up advocacy work and run activities to further the OA movement.**

DR ASTRID VAN WESENBEECK,
Executive Director, SPARC Europe



INTERNATIONAL ADVOCACY

We continued to play a leading role in international advocacy during 2011. We are active members of key OA organizations, we respond to UN and European Commission public consultations, and we contribute written statements about the benefits of OA and the importance of preservation of scientific information.

In addition, EIFL is a partner in the new EC-funded OpenAIREplus project (2nd Generation of OA Infrastructure for Research in Europe). Strategic outreach is a key priority, and involves working with the EC on high level interventions to ministers and funding agencies to support mandated OA policies.

As in previous years, we played a proactive role in the fifth annual OA Week, and a record number of activities took place in 32 EIFL partner countries.

NATIONAL AND INSTITUTIONAL ADVOCACY

Enabling partner countries to increase advocacy activities was an important focus in 2011. We provided small

HELENA ASAMOAH-HASSAN (EIFL Country Coordinator) and RICHARD BRUCE LAMPTEY (EIFL-OA Coordinator) advocating for OA on national radio in Ghana

grants to projects in 11 countries. Seven grants were for national OA advocacy campaigns (Botswana, Estonia, Ghana, Lithuania, Poland, Slovenia and Ukraine), and four were for institutional campaigns (Latvia, Malawi, Sudan and Zimbabwe).

- Over 1,700 policymakers, researchers, librarians, students, journal editors and publishers attended workshops and events.
- Educational materials (including six short videos) were developed in seven languages.
- In Poland an e-learning course was developed, and in Slovenia a national website was launched which brings together OA initiatives from all major universities, research institutions and libraries.
- 30 institutional repositories were set up, or are in development, in Botswana, Ghana, Latvia, Malawi, Sudan and Ukraine, and research output deposited in existing OA repositories increased.



National campaigns resulted in increased government engagement – for example, in Estonia and Slovenia.

Institutional campaigns have led to the adoption of OA theses mandates at universities in Ghana, Slovenia and Zimbabwe, and campus-wide OA policies are being developed at universities in Botswana, Sudan and Zimbabwe.

SUPPORTING OA PUBLISHING INITIATIVES

We funded OA publishing initiatives in Lithuania and Serbia.

- 22 Lithuanian journals went online with the use of the FOSS publishing platform, Open Journal Systems.
- In Serbia, the Centre for Evaluation in Education and Science, in partnership with the National Library, is helping OA journal publishers adopt a new business model to ensure long-term sustainability. Five journals have already switched to article processing charges, and an additional 21 journals have enrolled in the preprint programme.

OA and Digital Libraries workshop, Laos

PROMOTING ACCESS TO KNOWLEDGE

The number of OA repositories and OA journals in EIFL partner countries continues to grow: 102 OA repositories were set up in 2011 (making a total of 416), and 911 OA journals were launched (making a total of over 3,400).

There was also a 33 per cent growth in OA mandates in EIFL partner countries (making a total of 30).

BUILDING AWARENESS, CAPACITY AND SKILLS

To further increase capacity and skills, we held six in-country workshops and, for the first time, we ran a series of seven webinars. We reached over 2,700 people through these activities, and over 8,600 people attended training organized by EIFL partner consortia.



EIFL-OA in action

FIRST OA INSTITUTIONAL REPOSITORY LAUNCHED IN SUDAN

In 2011, with a grant from the EIFL-OA programme and in partnership with GrandIR, the Faculty of Science at the University of Khartoum (UofK) launched the first OA institutional repository (IR) in Sudan – Dspace@ScienceUofK.

Sudanese scholarship is now more widely available than ever before. In addition, as a result of effective outreach, training and advocacy activities, there is increased awareness and understanding of OA in Sudan, and many active OA champions.

Content in the IR and usage have grown steadily, and there has been a marked improvement in the UofK's ranking in the Webometrics edition of the Ranking of World Universities.

The Sudanese Council of Ministries Documentation Department has also recognized Dspace@ScienceUofK as a project of significant national importance.

Dspace@ScienceUofK was designed as a seed repository, and the knowledge and experience gained will be invaluable in establishing IRs in other UofK faculties and universities across Sudan.



DR SUMAIA M. ABUKASHAWA, Deputy Vice Chancellor, and DR RANIA M. HASSAN BALEELA, Project Manager

‘ The EIFL-funded project OASCIR [Open Access Scientific Institutional Repository] is a successful project that helped to improve the image of the Faculty of Science as a centre for excellence and made our intellectual output more visible. ’

SALAH B. ABDALLA, Dean and Associate Professor, Faculty of Science, University of Khartoum

promoting fair copyright laws the EIFL-IP programme

Restrictive copyright laws create legal barriers to accessing resources for education, research and personal development. This can have significant consequences for libraries in developing and transition countries that have limited funds to purchase copyright-protected materials.

Through the EIFL-IP programme, we advocate for fair and balanced copyright laws that support libraries in providing access to knowledge. We play a leadership role in promoting national and international copyright law reform. We also build capacity in copyright issues and advocacy in our partner consortia.

In 2011, we jointly presented a proposal at the World Intellectual Property Organization (WIPO) for an international treaty in favour of libraries and archives. We reached millions more people with translations of our *Copyright for Librarians* course. We supported our network in raising awareness about the library perspective on copyright, and improving copyright laws.

INTERNATIONAL AND NATIONAL ADVOCACY

Our major achievement in 2011 – the culmination of seven years advocacy – is that we presented, together with IFLA, a proposal for an international treaty in favour of libraries and archives at the World Intellectual Property Organization (WIPO).

We were delighted that all the provisions we proposed were formally tabled, and look forward to continuing our advocacy efforts with stakeholders in 2012.

Effective advocacy at a national level is also reaping rewards.

EIFL-IP Coordinators are now consulted by their governments when copyright laws are being amended, most recently in Malawi and Zambia.

Librarians in our network also succeeded in securing library-friendly amendments to copyright laws. For example, the ability to make digital copies was adopted in new legislation in Belarus and Moldova in 2011.

DEVELOPING TOOLS AND RESOURCES FOR LIBRARIANS

In 2011, we published new translations in Arabic, Chinese, French and Russian of *Copyright for Librarians* (CFL), our open online curriculum developed in association with Harvard's Berkman Center for Internet and Society.

We also encouraged adaptation of CFL for the local legal environment – for example, the curriculum has been adapted for Poland by law students at the Nicolaus Copernicus University.

CFL is now available on key Open Educational Resource (OER) platforms including Jorum, Connexions, and the African Virtual University, where it was the first externally developed module to be hosted by the OER@AVU portal.

To encourage use within existing online courses, CFL is now compatible with Moodle, an open source learning management system that is widely used throughout the world.

CFL is available in print form for distribution to libraries in our partner countries especially where online access is an issue, and from a print-on-demand publisher.



CFL in Arabic

Other new resources include:

- *Developing a Library Copyright Policy: An EIFL Guide: step-by-step support for those considering the creation of a copyright policy for their library.*
- *A draft Statement of Principles on Copyright and Related Issues: designed to support EIFL-IP Coordinators in raising awareness about the role of copyright in everyday library activities and services, and to encourage their consortium to adopt a position on copyright.*
- *Developing a Library Copyright Policy is a fine new guide from EIFL. We will translate it into Uzbek for distribution to our libraries. With its practical focus, it can easily be used by any library creating its own copyright policy.*

MARAT RAKHMATULLAEV,
EIFL Country Coordinator, Uzbekistan

BUILDING CAPACITY

Over the last six years, we have built an active network of specialist copyright librarians in more than 30 EIFL partner countries and, in 2011, more than 1,600 people were trained at events they organized.

We continue to offer a full support and mentoring service, including assistance on writing presentations, responding to consultations, and drafting amendments to copyright laws. We also provide a Helpdesk service to answer common copyright questions.

As a result, EIFL-IP Coordinators are now recognized as stakeholders by policymakers, and are invited to provide the library viewpoint in copyright seminars and meetings. For example:

- Hasmik Galstyan from Armenia presented at an event for local public libraries attended by national copyright officials.
- Mariana Harjevschi presented a poster session on library copyright advocacy in Moldova at the World Library and Information Congress (WLIC).

- In Kyrgyzstan, Safia Rafikova co-organized a seminar on copyright in the digital environment with the national copyright office.
- Katherine Matsika from Zimbabwe gave a presentation on copyright in the twenty-first century and its impact on African librarianship at a plenary session of the African Library Summit 2011.

In 2011, we also supported the participation of librarians from Poland, Senegal and Zimbabwe at two meetings of the WIPO Standing Committee on Copyright and Related Rights (SCCR), providing first-hand experience of international policy-making and negotiations.



MARIANA HARJEVSCHI (EIFL-IP Coordinator, Moldova) presents her poster to VALENTINA BANNERMAN (EIFL-IP Coordinator, Ghana) at the WLIC

EIFL-IP in action

ADVOCACY AT LANDMARK WIPO MEETING

From 21 November to 2 December 2011, we took part in a landmark meeting at the World Intellectual Property Organization (WIPO) when the Standing Committee on Copyright and Related Rights (SCCR), the main body that shapes international copyright law, dedicated three extra days to libraries and archives. This was a unique opportunity to present library copyright issues – in particular for developing and transition countries – at the highest international level.



EIFL delegation at WIPO SCCR/23: BARBARA SZCZEPAŃSKA, TERESA HACKETT and AWA CISSÉ

EIFL was represented by an experienced team: Awa Diouf Cissé from the Consortium des Bibliothèques de l'Enseignement Supérieur du Sénégal (COBESS), Barbara Szczepańska from the Poznań Library Foundation in Poland, and Teresa Hackett, EIFL-IP Programme Manager. Together with IFLA, and the International Council on Archives, we engaged with WIPO Member States to build support for an international instrument to enable libraries to remain effective in serving the interests of countries and their citizens in accessing knowledge for education, learning, creativity and development.

As a result, Member States identified eleven topics for further discussion at the next meeting in 2012.

We also mobilized the EIFL network so that Member States were briefed on library issues.

‘ I was proud to be part of the team that helped prepare the groundwork for this historic meeting of the SCCR. I now have a clear understanding of the role of international policy-making and its impact on our national law. As Poland, in its role as President of the European Union, was coordinating the EU position at WIPO, I had a great opportunity to present global library issues to our Ministry of Culture. I believe this broader perspective will bring future benefits to the Polish library community. ’

BARBARA SZCZEPAŃSKA,
EIFL-IP Coordinator, Poland

improving ICT infrastructure in libraries

the EIFL-FOSS programme

Licence fees for commercial software applications are a significant barrier to the development of modern ICT infrastructure in many developing and transition countries.

Although free and open source software (FOSS) applications are available to support and enhance core library services, staff often lack the IT skills required for successful installation and maintenance.

Through the EIFL-FOSS programme, we support the deployment of free and open source software, and provide the training required to enable libraries to develop a modern and sustainable ICT infrastructure.

In 2011, we launched seven new pilot projects to explore FOSS solutions for libraries. Over 380 people from 62 countries attended our monthly webinars, each focusing on a particular FOSS tool. We organized a regional training seminar in Tanzania that was attended by delegates from 14 African countries. We also developed and launched the FOSS Library Advocacy Resource.

SUPPORTING PILOT PROJECTS

We encourage implementation of FOSS solutions in libraries through pilot projects. In 2011 seven projects were selected to demonstrate new services that addressed local needs. For example:

- In Armenia, the OpenBiblio software pilot project explored technical solutions for automating small libraries, and implementation is now under way at four institutions.
- An ambitious implementation of the reSearcher suite of software at the Scientific Library at St Petersburg State University in Russia enables librarians to manage their expanding e-resource collection more effectively. It also improves discoverability and access to e-resources for library users.



- Usage of e-resources has increased at Zimbabwe's National University of Science and Technology following the library's implementation of SubjectsPlus.
- The University of Zimbabwe library now offers more inclusive services to students with disabilities, and has gained a prestigious UN award nomination for its work.

All projects are carefully documented from start to finish, and details about implementation, benefits and impact are disseminated widely through case studies which serve to encourage, inform and support others.

ADVOCACY

There are now FOSS tools to support nearly all library functions, and we are working actively to increase awareness across our network of what is available and what the benefits are.

In 2011, we developed and launched the FOSS Library Advocacy Resource. Aimed at library directors, librarians and technical staff, the resource provides valuable information about the costs and benefits of deploying FOSS tools in order to inform advocacy and effective decision-making.

COMMUNITY AND CAPACITY BUILDING

We organized a regional training seminar in Tanzania that was attended by 38 delegates from 14 African countries.

Speakers from our partner countries gave presentations on pilot implementations. We also invited external speakers to provide training on the latest versions of key software tools, and to explain and promote collaborative technology initiatives.

The seminar was supported by EIFL and UNESCO, and feedback was very positive. In order to maintain momentum, we have now planned a series of follow-up activities.

In addition, over 1,000 librarians and end users attended training sessions organized by our partner countries to increase awareness of FOSS tools designed to solve the challenges libraries – and their users – are facing.

Comments from participants at our regional training seminar in Tanzania:

- ‘ I have gained knowledge of a wide range of FOSS solutions, their features, advantages, and requirements for application. ’
- ‘ The best lesson is that the difficulties I have in my country are common. I met colleagues that are willing to support and help me. ’
- ‘ My confidence has been totally boosted. ’



DAVID BUKENYA and LUKE KIWANUKA, representing the Consortium of Uganda University Libraries at our regional training seminar in Tanzania

KNOWLEDGE SHARING

Increasing awareness and understanding about developments in FOSS is an important focus of our work.

In 2011, we launched a series of monthly webinars that enabled us to reach over 380 people from 62 countries cost-effectively. We covered a wide range of useful FOSS applications, and the webinars included presentations from internationally renowned experts plus illustrative case studies from our network and beyond.

We have also greatly enhanced the EIFL-FOSS section of our website. It now offers an A-Z glossary of FOSS solutions for libraries plus 15 new tool-focused pages that contain a wealth of resources – for example, an overview of each tool, case studies of implementation and links to additional information.

EIFL-FOSS in action

LIBRARIES LEAD THE WAY IN PROVIDING TOOLS FOR VISUALLY IMPAIRED STUDENTS

According to the World Health Organization, there are 285 million visually impaired persons worldwide, and 90 per cent live in developing countries.

In 2011, in collaboration with the EIFL-FOSS programme, librarians at the University of Zimbabwe (UZ) worked with UZ’s Disability Resource Centre (DRC) to implement solutions that would improve access to online resources for students with visual impairments.

Tools implemented included a Virtual Magnifying Glass and Balabolka, a text-to-speech tool. In addition, JISC TechDis (a UK advisory service providing advice and guidance on accessibility and technology) supplied USB sticks with AccessApps, a suite of over 60 FOSS tools to support writing and reading in general, as well as specific disabilities.

UZ’s library’s success has been recognized by the Zimbabwe Ministry of Public Affairs, and the project has also been nominated for a prestigious UN award.

UZ librarians are keen to ensure that disability tools become even more widely available. With the assistance of the DRC, they have identified other organizations that could benefit from the tools. In partnership with EIFL, they plan to offer training to those within Zimbabwe and, resources permitting, to other countries as well.



UZ staff present their project at the Zimbabwe International Trade Fair

Feedback from students has been very positive:

- ‘ I am now able to read for myself because of the virtual magnifying glass, thanks to you. ’
- ‘ I now enjoy my studies just like any other student. I no longer feel segregated. ’

helping public libraries to change lives

the EIFL-PLIP programme

Known and trusted in their communities, public libraries in developing and transition countries are uniquely placed to meet local community needs. Yet, in most cases, they lack the skills, resources and technology to play a fully productive role.

Through the EIFL-PLIP programme, we support public libraries in developing innovative services using ICT to improve lives and livelihoods.

In 2011, our first 12 grantee libraries assessed the impact of their new services. The results prove emphatically that internet-enabled public libraries have an important role to play in community development.

We funded a further 14 public library services focusing on health, agriculture, employment, and vulnerable children and young people.

We published a study on perceptions of public libraries in six African countries, and used the findings to initiate a dialogue between policymakers and librarians about how increased funding for public libraries benefits local communities.

MAKING AN IMPACT, PROMOTING SUSTAINABILITY

From rural farming communities to urban areas, public libraries are improving lives in their communities through the EIFL-PLIP programme.

We awarded grants in 2010 to 12 public libraries in 12 countries for one-year projects in Africa, Asia, Europe and Latin America. In 2011, the impact of the newly developed services was evaluated, and detailed case studies were produced and widely shared.

The results were remarkable, and libraries have used evidence of their achievements in advocacy to influence government funders and policymakers.

The advocacy worked, and we are delighted that grantees have succeeded in attracting sufficient funding and other commitments to sustain their innovative services.

Lithuanian Prime Minister
ANDRIUS KUBILIUS at the Ulena
A. and M. Miškiniai Public Library



Some highlights:

- Overall, almost 3,500 people received ICT and other training through the projects.
- 48 per cent of 82 unemployed people found jobs as a result of Public Library Braka Miladinovci's 'Creative Minds Create Job Opportunities' service in Macedonia.
- Farmers in remote Chilean villages now communicate via social networking as a result of Panguipulli Public Library's 'Communicating Farmers' project.
- Farmers in central Serbia have reported increased sales through Public Library Radislav Nikčević's AgroLib-Ja service.
- In Lithuania, over 1,300 children have reconnected with their schoolteachers through a computer game developed by Utena A. and M. Miškiniai Public Library.

‘I’m learning and playing at the same time... I succeeded in getting better marks at the end of term. When I told my classmates about the game, everybody got interested. We also go to consult with teachers.’
Student speaking about the Play to Study service in Lithuania

‘I should have attended this kind of training a long time ago, but in Radoviš there are not many opportunities like this. Many thanks to our library!’
Jobseeker in Macedonia

‘Everything has become easier: I do not have to wait for advice to solve pest problems or flower diseases. I look for the disease online and then find the solution.’
Farmer in Chile

- The Lubuto Library Project in Zambia, which serves the children orphaned as a result of the HIV/AIDS epidemic, has created 100 literacy lessons in each of Zambia's seven languages.
- Over 1,600 health workers, students and members of the public have been trained to use Kenya National Library Service's e-health corners which have been set up in two community libraries.

Training on new e-health service, Kenya



RESEARCH FOR ADVOCACY

To support our advocacy work, we commissioned an in-depth study from international market research agency TNS-RMS on perceptions of public libraries in Ethiopia, Ghana, Kenya, Tanzania, Uganda and Zimbabwe.

Stakeholders in all countries (including government officials, librarians, media and the general public) value libraries as places for books and study, but they do not associate them with modern technology and dynamic community development services.

However, there was recognition of libraries' potential to make a significant contribution to health, agriculture, open government, social inclusion and local economic development.

We released the findings at high-profile sessions attended by government officials, leading librarians, and media in Ghana, Kenya and Uganda. Stakeholders in each country agreed there was a need for increased dialogue between policymakers and librarians. They also agreed that it was important to raise the visibility of public libraries and to deepen understanding of their role and potential.

Leaders of the library community in these countries are now building teams to take forward awareness-raising activities in 2012.

REPLICATING SUCCESSES

A key aim of the EIFL-PLIP programme is to encourage replication of successful new services in order to test whether good ideas can travel.

Following a call for proposals, we awarded grants to an additional 14 public libraries in Europe, Africa and Latin America.

Projects include an agricultural information service, an employment service for the homeless, an alerting service for young jobseekers, a service offering online medical consultations, and a service promoting healthy lifestyles for the over-60s.

The projects use a variety of technology and applications – from radio and video to smart phones, and from text messaging to webinars.

EIFL-PLIP in action

NEW PUBLIC LIBRARY SERVICE IMPROVES FARMERS' LIVELIHOODS

Launched in 2011 following a grant from the EIFL-PLIP programme, the Public Library Radislav Nikčević's new AgroLib-Ja service (www.agrolib.rs) has already had a big impact on the farming community in central Serbia.

Computers with internet access were installed in four village libraries serving 3,600 people, and librarians trained farmers how to search for information about grants and modern agricultural methods.

An online marketplace was also developed to enable farmers to sell their products more widely, and marketing training was provided.

In addition, the library increased its stocks of books and journals on agriculture, and hosted a series of lectures and workshops.

In just one year...

- Farmers are now able to market their produce beyond their local community, and sales have increased significantly through internet and email orders.
- Farmers visited libraries over 1,000 times to use the internet.
- There have been more than 6,000 hits on the AgroLib website.
- 85 per cent of farmers interviewed found information of value to their farming on the internet.
- Farmers are now sharing information online.

Due to the great success of AgroLib-Ja, the Public Library Radislav Nikčević has won a grant from the Ministry of Culture to continue the service.



Marketing training workshop for farmers

“ On the very first day that I opened an [online] profile on the AgroLib market, I got a call from a producer in Trnava village. I managed to sell part of my production – 1,500 kg of quince! Through the contacts I think I will easily sell out the entire crop next time! ”
Quince farmer in Serbia

promoting knowledge sharing the EIFL General Assembly

The General Assembly is our major annual knowledge-sharing event.

Coordinators from our partner countries and invited guests come together for three intensive days to discuss EIFL activities, and to debate state-of-the-art issues with expert resource persons, representatives from key international initiatives, and publisher partners.

Our 2011 General Assembly was hosted by the National Library of Belarus, and was attended by 64 participants from 46 countries, and 15 publisher partners.

The main theme was reaching out to our end users – sharing best practices and ideas. Sessions included addressing the barriers to the usage of e-resources, analysing usage statistics to better understand user behaviour, and exploring FOSS tools to help users find and access e-resources.

Another focus was evaluating the impact of services, and library advocacy, in key policy areas: copyright, open access and FOSS.

‘It was a great honour to host the 2011 EIFL General Assembly. Electronic resources provide the main means by which library patrons can access global information conveniently. At the same time, it is important to meet face-to-face to discuss issues, not only virtually!’

ROMAN MOTULSKI, Director,
National Library of Belarus

LEARNING AND SHARING

The 2011 GA programme included a wide range of presentations and interactive sessions, in addition to opportunities for informal knowledge sharing.

Speakers from within the EIFL network shared best practices and successes, and guest speakers shared their expertise on a variety of topics.

For example:

- Luis Villarroel, an international expert on copyright law, presented the latest developments on library copyright issues at the World Intellectual Property Organization (WIPO), and suggested concrete ways for libraries to engage with the issues.

- Liam Wyatt, Wikimedia Foundation fellow, GLAM (Galleries, Libraries, Archives and Museums), encouraged libraries to connect with Wikipedia’s local teams, and shared examples of projects conducted in partnerships.
- Sania Battalova, EIFL Country Coordinator for Kyrgyzstan, presented on the successful implementation of a FOSS federated access solution that now provides researchers and students at the American University of Central Asia with simplified off-campus access to commercial e-resources.
- Jacinta Were, EIFL Country Coordinator for Kenya, discussed how the University of Nairobi addressed the critical issue of low usage of e-resources.

LUIS VILLARROEL shares a joke with CHARLES LUNGU (Zambia) and KATHY MATSIKA (Zimbabwe)



‘What has impressed me most about the EIFL GA is the ability to meet people from countries that I normally wouldn’t get to meet, but that are equally important to our work... we could have new partners in countries adding new languages to Wikipedia, and sharing local knowledge with the world.’

LIAM WYATT, Wikimedia Foundation
fellow, GLAM

‘I was struck by the diversity of the countries attending the GA and their combined focus with publishers on solving authentication and authorization needs to enhance access to e-resources by the library community.’

BROOK SCHOFIELD, Trans-European
Research and Education Networking
Association (TERENA)

‘The EIFL GA is a lively event that impressed me with its range of opportunities for librarians and publishers, and the quality of the presentations. The programme was well thought out, friendly and even fun!’

LUIS VILLARROEL, Director of Research,
Corporación Innovarte, Chile



MARCIN DEMBOWSKI talking to ALIYA JAPAROVA (Uzbekistan)

‘Again EIFL proved that its GAs are perfectly planned. The 2011 conference in Minsk was a very nice experience for me. It was also a great time saver because, at the same time and the same place, I was able to meet so many national consortia coordinators and to discuss so many important issues. I am really happy that Emerald is part of the EIFL family.’

MARCIN DEMBOWSKI, Regional Manager, Emerald Group Publishing

SPEED-DATING AND TREASURE HUNTS

A popular feature of the GA is ‘speed-dating’. Participants spend 15 minutes with each publisher, and EIFL Programme Managers, to learn about new developments, discuss any problems or simply catch up.

A fun new activity at the GA was a 21st-century treasure hunt.

To highlight the potential of a FOSS technology increasingly used by libraries, delegates snapped QR (quick response) codes – which can contain web addresses, location information or small amounts of text – with their cameras or mobile phones to reveal the sentence ‘In 2010 EIFL saved its 47 partner countries over \$175 million on commercial e-resources.’



new friends, old friends

We were pleased to welcome delegates from partner countries that joined in 2010/11.

‘My first impression is that I am gaining knowledge and experience and making friends worldwide.’

FATHIMATH NASHATH, Maldives

‘It is impressive how EIFL staff give so much to the partner countries, how they work on such different issues and how they all work together.’

SOEYTHIP SUKUL, Thailand

‘Speed-dating was the highlight for me because I became aware of the vast resources available to us. In fact, it was a wake-up call that we as librarians should spearhead advocacy for e-resource usage in our institutions, thereby raising the levels of scholarly output in our countries.’

JUDITH NANNOZI, Uganda

JUDITH NANNOZI (Uganda), KARMEN ŠTULAR SOTOŠEK (Slovenia) and JEVGENIJA SEVCOVA (Lithuania)

We were also pleased to welcome back old friends.

‘I have never experienced such a friendly and open-hearted atmosphere as at the EIFL GA. Our governments could learn a lot from the achievements of the EIFL family.’

IRINA RAZUMOVA, Russia

‘I have been able to apply so many of the things that I have learnt through EIFL. And I have developed a passion for copyright, ensuring balanced copyright laws in support of library work! I come to join this wise EIFL community.’

KATHY MATSIKA, Zimbabwe



our activities

JANUARY

EIFL Free and Open Source Disability Tools webinar	online
Digital Libraries and Archives for North Africa meeting	Washington DC, USA
Open Edge-Open Source in Libraries conference	Edinburgh, UK
IZUM Slovenia meeting for library organizations from Slovenia and Albania	Maribor, Slovenia

FEBRUARY

EIFL Shibboleth webinar	online
Open Source in Libraries conference	Lincoln, UK

MARCH

Open Access to Scientific Information seminar	New Delhi, India
Visits to Kenya National Library Service	Kisumu & Eldoret, Kenya
EIFL CUFTS/GODOT webinar	online
Open Access and Digital Libraries workshop	Vientiane, Laos
COAR General Assembly	Debrecen, Hungary

APRIL

The Library Association of the Serbian Republic of Bosnia and Herzegovina and the National and University Library of Serbia conference	Trebinje, Bosnia & Herzegovina
IFLA CLM mid-term meeting	The Hague, Netherlands
IFLA Presidential Meeting 2011	The Hague, Netherlands

EIFL Faceted Search webinar online

EIFL Apache Solr webinar online

CODIST-II conference Addis Ababa, Ethiopia

Co-ordination Workshop on Open Access to Scientific Information Brussels, Belgium

INFOS 2011 conference Vysoké Tatry, Slovakia

Open Journal System training workshops Kaunas, Vilnius & Šiauliai, Lithuania

MAY

African Library Summit 2011 Muldersdrift, South Africa

WSIS Forum 2011 Geneva, Switzerland

EIFL EPrints webinar online

eLearning Africa 2011 conference Dar es Salaam, Tanzania

EIFL Open Access Advocacy webinar online

JUNE

EIFL Koha and FOSS Advocacy webinar online

Next Library 2011 conference Aarhus, Denmark

22nd session of the WIPO Standing Committee on Copyright and Related Rights (SCCR/22) Geneva, Switzerland

DSpace User Group Meeting in Conjunction with OAI7 Geneva, Switzerland

OpenAIRE workshop Geneva, Switzerland

Training workshops and events organized and/or supported by EIFL Presentations given by EIFL staff or partners Conferences and events attended by EIFL staff

we organized, supported or participated in over 90 events, workshops, and conferences in 2011

Biblionet 2011 conference Jagodina, Serbia
 CERN Workshop on Innovations in Scholarly Communication (OAI7) Geneva, Switzerland
 2011 EIFL General Assembly Minsk, Belarus

JULY

ISTeMAG meeting, TEMPUS-funded project in Maghreb Brussels, Belgium
 Open Access Institutional Repository Advocacy workshop Accra, Ghana
 Open Access and DSpace@ScienceUofK training workshops Khartoum, Sudan
 EIFL Capacity Building for Open Access Repository Administrators and Managers webinar online

AUGUST

OA Platforms/Software and Repositories workshop Gaborone, Botswana

77th IFLA World Library and Information Congress San Juan, Puerto Rico
 KLISC Copyright Advocacy workshop Nairobi, Kenya

SEPTEMBER

EIFL Open Access Repositories with DSpace and Fedora webinar online
 14th International Symposium on Electronic Theses and Dissertations Cape Town, South Africa
 Bill & Melinda Gates Foundation Peer Learning Meeting Seattle, USA
 OA Journal Publishers training workshops Belgrade, Serbia
 PLoS International Advisory Group meeting Cambridge, UK
 Open Access training workshop Lviv, Ukraine
 New Trends for Science Dissemination workshop Trieste, Italy
 Internet Governance Forum Meeting 2011 Nairobi, Kenya
 EIFL Evergreen webinar online

OCTOBER

Open Access workshop at Informatio 2011 conference Sevastopol, Ukraine
 Uzbekistan Consortium meeting Tashkent, Uzbekistan
 EIFL SubjectsPlus webinar online
 EIFL Open Access in Russian Language webinar online
 Celebration of 10 years of the Lithuanian Research Library Consortium Vilnius, Lithuania



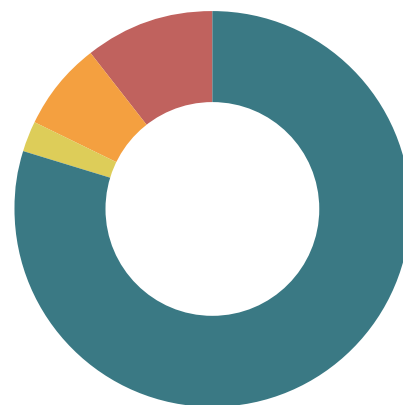
EIFL OA Publishing in Africa webinar	online	Libraries and the Policy of Open Access to Information and Knowledge conference	Minsk, Belarus
Innovation, Information and the Internet: Modernising Copyright Law conference	Dublin, Ireland	Meeting with the Consortium of Uganda University Libraries	Kampala, Uganda
Open Access Week 2011	Global	Open Access workshop	Khartoum, Sudan
Open Access Week 2011 events and activities	Gaborone, Botswana; Tartu, Estonia; Riga, Latvia; Vilnius, Lithuania; Donetsk & Kyiv, Ukraine; Bulawayo & Harare, Zimbabwe	DSPACE training course	Khartoum, Sudan
Parma Beyond the Border: Digital Librarianship and Information Society conference	Parma, Italy	ISTeMag project, TEMPUS-funded training	Algiers, Algeria
EIFL Open Journal System webinar	online	23rd session of the WIPO Standing Committee on Copyright and Related Rights (SCCR/23), including Special Session on libraries and archives	Geneva, Switzerland
Open Access at University of Glasgow webinar	online	UNESCO Open Access Forum 2011	Paris, France
	NOVEMBER	CERN-UNESCO School on Digital Libraries	Dakar, Senegal
Launch of UNESCO Global OA Portal	online	Ghana - Perceptions of Public Libraries presentation	Accra, Ghana
Meeting with the Consortium of Tanzania Universities and Research Libraries	Dar es Salaam, Tanzania	Online Information conference	London, UK
EIFL-FOSS Regional Training Seminar	Dar es Salaam, Tanzania		DECEMBER
Kenya - Perceptions of Public Libraries presentation	Nairobi, Kenya	Open Access workshop	Mykolaiv, Ukraine
Berlin9 Conference	Washington DC, USA	Publishers for Development 2011 meeting	London, UK
Uganda - Perceptions of Public Libraries presentation	Kampala, Uganda	OpenAIREplus kick-off meeting and OpenAIRE 2nd General Assembly	Pisa, Italy
		SubjectsPlus national training workshop	Bulawayo, Zimbabwe
		EIFL SimpleSAMLphp webinar	online
		Open Access workshop	Vinnitsya, Ukraine

Training workshops and events organized and/or supported by EIFL Presentations given by EIFL staff or partners Conferences and events attended by EIFL staff

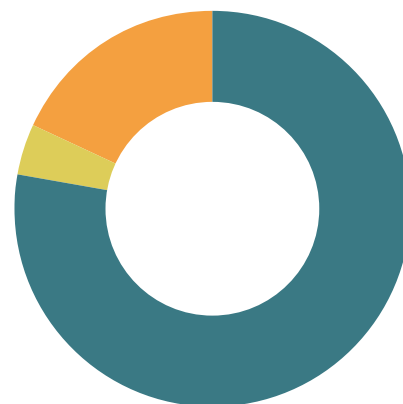
financial report

EIFL income and expenditure 2011

Income	€	%
Programme income	2,095,312	79.8
OSI core activities funding	274,890	10.5
Participation fees	188,112	7.2
Sponsorship, interest and other income	66,434	2.5
Total	2,624,748	



Expenditure	€	%
Programme delivery	1,134,784	78.4
Personnel & contracted expenses	256,764	17.7
Operating expenses	56,445	3.9
Total	1,447,993	



Committed expenditure for 2012–13 programme delivery €1,175,426

our funders

We would like to thank the following organizations for their generous support of our work in 2011

Bill & Melinda Gates Foundation

European Commission 7th Framework Programme

European Commission Tempus Programme

Ford Foundation

Open Society Foundations

UNESCO

our team

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our partner organizations

we worked with the following organizations in 2011

Abdus Salam International Center for Theoretical Physics
Association of Commonwealth Universities (ACU)
Association of Research Libraries (ARL) and SPARC
Berkman Center for Internet and Society at Harvard Law School
BioLine International
BioMed Central
Case Western Reserve University
Confederation of Open Access Repositories (COAR)
Consumers International (CI)
Copyright for Creativity
Corporación Innovarte
Directory of Open Access Journals (DOAJ)
DSpace Community Advisory Team (DCAT), DuraSpace
Electronic Frontier Foundation (EFF)
Electronic Publishing Trust for Development (EPT)
Enabling Open Scholarship (EOS)
European Commission
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Free Software and Open Source Foundation for Africa (FOSSFA)
HIFA2015: Healthcare Information For All by 2015
Institute of Information Science (IZUM), Slovenia
International Coalition of Library Consortia (ICOLC)
International Federation of Library Associations and Institutions (IFLA)

International Network for the Availability of Scientific Publications (INASP)
International Research & Exchanges Board (IREX)
JISC Techdis
Library Copyright Alliance (LCA)
Mortenson Center for International Library Programs
Networked Digital Library of Theses and Dissertations (NDLTD)
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UbuntuNet Alliance
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Université Libre de Bruxelles, Belgique (ULB)
Wikimedia Foundation
World Blind Union (WBU)
World Intellectual Property Organization (WIPO)

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